

Franklin's Order Process

Reference the line graph below to easily see where you are in the ordering process.



Quote
Your Project Manager takes your space design and prices it out, based on materials selected.

Deposit
A 50% deposit is required to begin Engineering drawings.

Submittals
You will receive the engineered drawings to review for sign off. These are the documents used in manufacturing.

Materials Received
Receiving can take 1 to 10 weeks depending on your choices. This small step is a big variable.

Final Payment
As your project is completed, we'll contact you for final payment to secure shipping.

Pick-Up & Delivery

Option 1:

We hire load labor and load the Franklin delivery truck. Our driver and hired unload labor will bring your fixtures inside & place them where you want.

Option 2:

We transfer your perfect fixtures to a 3rd party carrier. At this point they're legally responsible for their safe delivery to you.

Option 3:

You rent a Penske truck, grab a strong friend and drive to Franklin to load up your new fixtures.

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Conceptualization

This is where you describe your vision with your Project Manager and they design your space.

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Sign Off

You review the quote and approve your project: sign and submit the Order Confirmation.

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Engineering

The approved drawings get turned into engineered drawings and computer-tested for strength, stability and safety.

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Materials Ordered

Once we have received your final approval, we order materials for your project.

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Manufacturing

With materials in hand, we cut, drill, finish/laminate & assemble your project.

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Shipping Scheduled

Upon final payment, we book the truck for your fixture delivery.

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