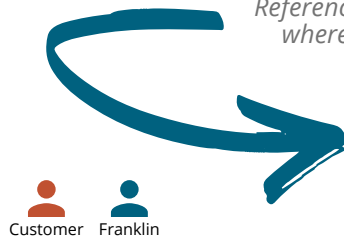


# Order Process

Reference the line graph below to easily see where you are in the ordering process.



## Quote

Your Project Manager takes your space design and prices it out, based on materials selected.

1  
2

## Conceptualization

This is where you describe your vision with your Project Manager and they design your space.

3  
4

## Sign Off

You review the quote with any changes and approve your project: sign and submit the Order Confirmation.

## Deposit

A 50% deposit is required to begin Engineering drawings.

5  
6

## Engineering

The approved drawings get turned into engineered drawings and computer-tested for strength, stability and safety.

## Submittals

You will receive the engineered drawings to review for sign off. These are the documents used in manufacturing.

7  
8

## Materials Ordered

Once we have received your final approval, we order materials for your project.

## Materials Received

Receiving can take 1 to 10 weeks depending on your choices. This small step is a big variable.

9  
10

## Manufacturing

With materials in hand, we cut, drill, finish/laminate & assemble your project.

## Final Payment

As your project is completed, we'll contact you for final payment to secure shipping.

11  
12

## Shipping Scheduled

Upon final payment, we book the truck for your fixture delivery.

## Pick-Up & Delivery

*Option 1:* We hire load labor and load the Franklin delivery truck. Our driver and the hired unload labor will bring your fixtures inside and place them where you want.

*Option 2:* We transfer your perfect fixtures to the 3rd party carrier. At this point they're legally responsible for their safe delivery to you.

*Option 3:* You rent a Penske truck, grab a strong friend and drive to Franklin to load up your new fixtures.

